



Lincoln Park
Community Shelter

Fiscal Year 2011 Annual Report

Programs at a Glance

Engagement

LPCS understands that meeting basic needs is the first step toward building a trusting relationship. The Community Engagement Program offers crisis services for those living on the streets or on the brink of homelessness. Individuals and families visit the Saturday morning drop-in program for basic services such as breakfast, a

20% increase in number seeking services

- 150 volunteers, 420 hours
- 1200 meals served

70% Engaged in case management

39% Improved housing status

visit to the clothing closet and food pantry, and, when ready, to talk with a case manager about the next steps in changing their lives.

“LPCS has gotten me on my feet. Now I can see where I'm going in my life. Couldn't have done it without LPCS's help.”



Stability

18% increase in those seeking shelter

15,566 volunteers hours

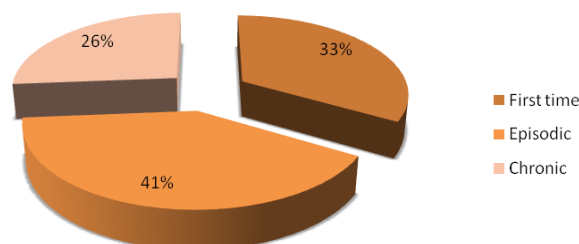
- 21,279 meals served

90% Report that they feel valued in the community.

The Interim Housing Community serves 35 adult guests – 24 men and 11 women – each night, providing safe and comfortable accommodations as well as three daily meals. In the first two weeks of stay, case managers work with each guest to secure IDs, connect with health providers, conduct a full housing assessment, and determine need for other services as appropriate. When guests submit their short- and long-term goals to their case manager, they become a participant in the On Track Program.

“It is small, it is not overcrowded, it is in a good neighborhood, staff is committed to their work and is very helpful.”

History of Homelessness



Transformation

In the On Track Program, guests work with case managers for referrals to additional support services and housing. Guided by each guest's personal goals, resources are provided in three broad areas:

Track One: Recovery (33%)

Track Two: Health (46%)

Track Three: Employment (61%)

The On Track Program both empowers and challenges guests to address barriers to self-sufficiency by making progress toward healthy lives, livable wage employment and



858 volunteer hours

724 educational opportunities

91% report feeling more confident about living without drugs and alcohol

81% report increased functioning and better coping skills

86% increased their employability

36% employed

73% housed

“The program helps you look back to where you came from and where you are going, and I know that I have accomplished something.”

We often stress to guests how they can use their volunteer opportunities in the community (known as GIVE: Guests in Volunteer Experience) as a way to enhance their skills, professional networks, and prospects for paid employment. For Mike, that approach paid off very well.

He began volunteering at another social service agency that provides job readiness training, dental care, and clothing to those in need. He enjoyed the work and spent as much as 35 hours per week answering intake calls, helping to direct visitors, and doing office work.

After a few months, the agency was able to start paying Mike for his work through the Put Illinois to Work program. By the time the funding ran out, Mike had become such a valued member of the staff that he was hired as a regular employee. Feeling secure in a full-time job, Mike was able to move out of LPCS into his own apartment shortly thereafter.

Transition

Graduates who have secured permanent housing are encouraged to remain connected to LPCS, returning for dinner, participating in classes and social events, for case management and even to offer their own services to LPCS as volunteers.

63% of graduates stay connected to the LPCS community

60% remain stable and housed two years later

“I want to thank you for all that LPCS has done for me. A wonderful new apartment, a beautiful loveseat to help furnish it, and a place to stay when I became homeless. Thank you for the continued support! I am so grateful.”

